

Rob Ackert

Technology Leader

About Me

I am an energetic telecommunications professional with a strong background in systems administration and customer service, and expertise in the design and implementation of cost-effective, high performing, state of the art IP voice and data solutions to address complex business requirements. I have experience working with various UC and CC systems using different communication channels like SIP, and ISDN. I have successfully led and motivate cross-functional teams of technology professionals and have coordinated multiple projects. I am able to identify opportunities and make recommendations to improve efficiency and performance. I am recognized as a leader of diverse, cross-functional, technically skilled teams and highly regarded as a key technical resource, critical thinker and an out-of-the-box problem solver.

Contact Information

Location: Warwick, RI

Skills & Expertise

★★★★★ Proficient

SFTP, Drafting Agreements, HSPA, International Business, Honeywell DCS, Speech Writing, TPMS, XML Schema, Swedish, HNI

★★★★ Comfortable

Geotechnical Engineering, Sleepwear, Automotive Engineering, AAUS Scientific Diver, SLA, PBASIC, OmniPlan, Sales Presentations, Dispute Resolution, Kohana Framework

★★★ Familiar

Professional Experience

EIT Team Lead – Telecom at BlueCross and BlueShield of Tennessee

—Current

A Previous Title 2022—2023

Another Previous Title 2019—2022

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Volunteer Position at Some Nonprofit

April 2015—February 2018

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Achievements

Some Degree

 Western Governors University
School

Some Certification

 Some Program

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Hobbies & Interests

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All Markdown files will be rendered as rich text, so you can include features such as [links](#).

Business Planning, WF, PFlow,
XMLBeans, TCD, Jiu-Jitsu, AAR,
General Insurance

★★ **Familiar**

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